

ZyDoc Solves Medical Data Transfer Issues with ZyDoc Messenger and Managed File Transfer (MFT) Workflow Software

ZyDoc has announced the launch of a new software application, ZyDoc Messenger that allows health care workers to transfer large files easily and securely over the Internet. The software obviates the need for expensive IS support by not requiring administrative privileges for installation and typically does not require any alteration of network security protocols or firewalls. It allows users to send files as large as 2 GB, in almost any format, automatically and securely to the ZyDoc data center. The files can automatically be routed with user specified workflow with ZyDoc's ASP TrackDoc Managed File Transfer (MFT) System and accessed by authorized users with HIPAA secure login and tracking over the Internet. ZyDoc can also incorporate BPO services specified by clients through the ZyDoc Operations Center, a 24/7 U.S.-based support staff to handle urgent medical documentation matters.

Islandia, NY ([PRWEB](#)) October 1, 2009 -- ZyDoc announced the release of its new file transfer software at the Center of Excellence in Wireless & Information Technology (CEWIT) International Conference today on "Wireless and IT Driving Healthcare, Energy and Infrastructure Transformation." ZyDoc's file transfer software has been used for over ten years by the medical transcription industry to safely move millions of audio files from digital handheld recorders to remote transcriptionists. The software won the LISA award for business productivity and incorporates advanced workflow solutions with an easy to use interface. The newest version of this software solves many of the growing problems of users who currently are experiencing difficulties sending files because they don't have the administrative privileges required by Windows Vista, or face tightened network security protocols or firewalls that block data transmission. Traditional solutions such as FTP software require installation and user training, and are cumbersome, time consuming and error prone. Many smaller medical practices do not readily have IS support available to solve these problems. Additionally, medical data files are constantly growing in size and these large files pose additional challenges. The current version of ZyDoc Messenger accommodates files up to 2 GB in size and in almost any format. The application can be configurable to auto-upload files such as audio files on digital handheld recorders or the user can drag and drop large radiology files into the ZyDoc uploader folder on the desktop.

Files sent with ZyDoc Messenger are stored in the SAS 70 Type II compliant ZyDoc data center with biometric identification. The owner of the data can grant permission for others to access them, and control access and workflow of the files. Customized workflow solutions are combined with Web-based tracking.

User-configurable options for processing files include full transcription services, or automated routing to an image reading center, faxing, printing and mailing. The ZyDoc HL-7 data interface facilitates integration of the data with many leading EMR systems such as eClinicalWorks, MISYS, CPSI, Allscripts, Medical Manager, EyeRoute, MedFlow, Zeiss, and legacy systems. The technology is backed by 24/7 support at the ZyDoc Operations Center. With its large skilled labor force, ZyDoc can also incorporate BPO services specified by clients.

According to James M. Maisel, Chairman of ZyDoc and former Chair of HOST (Healthcare Open Systems and

Trials), "The journey to the electronic medical record has been long and arduous. Now that we have numerous examples of successful standards-based electronic medical systems and related systems, we will have a growing need for data interchange. While large institutions can exchange data through HL-7, DICOM and IHE standards, most medical care is provided by small physician practices with little IS support. ZyDoc's new ZyDoc Messenger software has solved this problem for medical transcription with transmission of large audio and text files, and completed beta testing with over 2000 users in complicated network environments. This version of the software in conjunction with our virtualized data center also allows ZyDoc to handle all data types. Very large files such as MRIs or video conferences can also be shared, transcribed or translated. The ZyDoc Messenger application can be installed on a device such as a digital recorder or a glucometer, or set up to store and forward telemedicine encounters. The application requires no user administrative privileges, making it easy to install. It also can be carried on a USB dongle so it is mobile and allows doctors to transmit data from virtually any workstation with an Internet connection. We anticipate that it will be widely adopted by many vendors and be applicable for many uses other than transcription. ZyDoc can rapidly make complementary Web-based workflow solutions backed by the 24/7 ZyDoc Operations Center and our skilled workforce."

About [ZyDoc Medical Transcription](#)

Founded in 1993, ZyDoc is a full service, e-transcription (electronic transcription) company featuring HIPAA-compliant web-based records, e-signature, faxing, and legacy integration solutions. Physicians, transcription companies, and hospitals use these services and our software to produce, organize, and distribute multi-specialty patient documentation. ZyDoc solves the PC literacy, data entry bottleneck, implementation, and cost issues that plague other clinical documentation and EMR companies. The company uses award-winning technology, workflow enhancements, and the Internet with ASP applications. In 2004, ZyDoc was ranked third nationally in medical transcription by the Medical Records Institute and has also won awards from the medical informatics, speech recognition, and software industries. The technology platform is augmented by 24/7 U.S.-based support through the ZyDoc Operation Center. ZyDoc features unsurpassed highly accurate documents ensured by measurement, continuous quality improvement, and backed by a staff of U.S.-based level II and III transcription editors, proofreaders and a quality assurance team.

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